

## **PRIVACY POLICY**

This Privacy Policy applies to Mais Networks and its subsidiaries or brands ("Mais Networks" or "Mais Networks Limited" or "us") and describes the policies we take when collecting, using and safeguarding your personal information.

By "personal information," we understand the information that may be used to identify you or that we may link to you (which we have in our possession or control).

### **Cookies Policy**

A cookie is a small file that websites send to your computer or your internet browser to uniquely identify your browser, to store information or settings in your browser based on its use. Cookies allow you to identify yourself when you return to the Mais Networks website, giving you a simplified and personalized experience. Mais Networks may use the use of cookies to analyze trends, administer our sites, products or services, collect demographic information or measure the success of advertising and affiliate with network associations.

Our site uses cookies, it is up to the user to agree and manage the cookies in their internet browser. You may control the use of cookies, but if you choose to disable all cookies, this will limit the use of certain features or features on our sites, products or services.

### **Collection and Use of Personal Data**

We collect several different types of information for various purposes in order to provide and improve our services.

#### **Types of Data We Collect**

By using our service (our website), we may request that you provide us with some personal information that may be used to contact or identify you. Such identifiable information may include, but is not limited to:

- First name
- Last name
- Phone number
- Address, State, Zip / Postal Code, City
- Parents
- Email address
- Company Name
- Company legal registration number
- Personal registration number
- IP Address
- Transaction ID (not credit card number)
- Cookies and Usage Data

We may use your information to contact you with newsletters and other information that may be useful, but never with news about the service or advertising emails, only important information related to the service is sent.

We may also collect information that your browser sends whenever you visit our site

This usage data can include information such as the IP address of your computer (eg IP address), browser type, browser version, the pages of our site you visit, the time and date of your visit, the time spent on these device identifier pages and other diagnostic data.

### **How We Use This Data**

- To provide and maintain our service
- To notify you about changes to our service
- To allow you to participate in the interactive features of our service by choosing to do so
- To provide customer support
- Gather valuable analysis or information so we can improve our service
- To monitor the use of our service
- To detect, prevent and solve technical problems

### **Data Retention**

Mais Networks will retain your personal data only for as long as is necessary for the purposes set forth in this Privacy Policy. We will retain and use your personal information to the extent necessary to meet our legal obligations (for example, if we are required to withhold your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

We transfer the data, including personal data, to the Germany and process it there, the data is stored on dedicated servers physically hosted in the Germany.

### **Right of Access/Editing**

We assure users of our service (site) the ability to edit, alter, delete or limit the use of your personal data and contact information, including the direct termination and your agreement with Mais Networks and request the removal of any data personnel stored in the service.

We will not sell, share or rent your personal information to third parties or use your email address for unsolicited messages. Any emails sent by Mais Networks will only relate to the provision of agreed services and products.

### **Providers and Partners**

We may use third-party companies to provide our service ("Service Providers"), to provide the service on our behalf or to perform service-related services.

These third parties have access to your personal data only to perform those tasks on our behalf and are required not to disclose or use them for any other purpose.

### **Certification Authority - Comodo CA**

When you purchase an SSL certificate from our website (service), you are contracting a product / service provided by Comodo CA Limited, a limited company formed under the laws of England and Wales with registered number 04058690 and registered offices in 26 Office Village , Exchange Quay, Trafford Road, 3rd Floor, Salford, Manchester, M5 3EQ, UK.

Privacy policy: [www.comodoca.com/en-us/privacy-policy/](http://www.comodoca.com/en-us/privacy-policy/)

## **Payment Partners**

We use third party services to process payments (for example, payment processors), but we will not store or collect your payment card details. This information is provided directly to our third-party payment processors whose use of your personal information is governed by your own Privacy Policy. These payment processors adhere to the standards defined by PCI-DSS, managed by the PCI Security Standards Council, which is a joint effort of brands such as Visa, Mastercard, American Express and Discover.

**Paypal:** <https://www.paypal.com/webapps/mpp/ua/privacy-full>

## **Privacy (Children and Children)**

Our service is aimed at companies, so the service does not address anyone under the age of 18. We do not knowingly collect personally identifiable information from children under the age of 18. If you are a parent or legal guardian and you know that your children have provided us with personal information, please contact us. If we become aware that we collect personal data from children without parental consent, we take steps to remove such information from our servers.

## **Where Data Is Stored**

Our dedicated servers are hosted in the Hetzner Online GmbH data center.

Industriestr. 2591710 Gunzenhausen, Germany.

## **Privacy Policy - Contact**

If you have any questions about this privacy policy, please send us an e-mail:

support [at] maisnetworks.com.